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MITH SAMLANH



Annual Report

January – December 2010

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December 2010

Mith Samlanh would like to thank its sponsors:

- AusAid/HAARP, CLSA, Child Support Network, Deutsche Bank, DanChurchAid, European Union/German Agro Action/Catholic Committee Against Hunger and for Development, Evert en Gisela Boudewijn Stichting, Friends-International, Ambassade de France, Global Fund, Give2Asia, Pharmaciens Sans Frontieres, La Chaine de L'Espoir, Mainline, Muslim Aid, Planet Wheeler, Riverview Children Foundation, Save the Children Australia, UNICEF, World Health Organization/SIDA

LIST OF ABBREVIATIONS

CCASVA	Cambodian Children Against Starvation and Violence
CYTI Alliance	Network of organizations working with marginalized children and youth facilitated by FI
CCFD	Catholic Committee against Hunger and for Development
DFDL	DFDL Mekong (Legal & Tax Advisers)
DU	Drug User
HBP	Home Based Production
MDSAVY	Municipal Department of Social Affairs Veteran and Youth Rehabilitation
EU	European Union
FP	Friends Programs
HIV/AIDS	Human Immunodeficiency Virus/ Acquired Immune Deficiency Syndrome
IEC	Information Education and Communication
ICC	International Cooperation for Cambodia
IDU	Injecting Drug User
MoEYS	Ministry of Education Youth and Sport
MoSAVY	Ministry of Social Affairs Veteran and Youth Rehabilitation
MoH	Ministry of Health
MMT	Methadone Maintenance Treatment
NGO GPP	NGO Good Practice Project
NIE	National Institute of Education
NSP	Needle and Syringe Program
NACD	National Authority for Combating Drugs
NAA	National Aids Authority
SoP	Standard of Procedure/Standard of Practice
STDs	Sexually Transmitted Diseases
TA	Technical Assistant
Tooit-Tooit	A name of shop that sells home based products in Toul Tom Pong Market
UNICEF	United Nations Children's Fund
WHO	World Health Organization

Vision	Together, we protect Cambodian street children/youth and related groups and with them create innovative and exciting opportunities to build their futures.
Mission	<p>Mith Samlanh is a Cambodian Non Governmental Organization, founded by Friends-International, that works with and for street children/youth, their families and their communities to build their futures by:</p> <ul style="list-style-type: none"> - protecting street children and youth from all forms of abuse within the scope of the International Convention of the Rights of the Child; - reintegrating street children and youth so they become actively involved in the development of their society; - preventing street children and youth from engaging in risky behaviour and/or dangerous situations that compromise their futures; - improving the way organizations work by promoting innovative and effective approaches with the active participation of the children and youth; - influencing all tiers of society to provide supportive environments and adopt positive behaviour changes. <p>Since 1994, Mith Samlanh, in collaboration with Friends-International/Friends Programs, is developing creative, innovative and holistic programs, building networks, supporting youth-led projects and establishing solid protection and support services within organizations, communities and within all tiers of society while aiming at becoming sustainable.</p>
General Objectives	To establish best practice services with and for street children/youth and related groups in Phnom Penh and Kampong Cham in close collaboration with national authorities

Intervention logic	Results in 2010
<p>Result 1</p> <p>By 2011 Mith Samlanh is a recognized international best practice model providing a holistic range of services to 450,000 street children and youth (contacts) per year in collaboration with the relevant national authorities</p>	<p>In 2010, Mith Samlanh worked with an estimated 12,700 (F: 4,931) children and youth, providing 1,460,840(F: 371,762) services.</p> <p>Mith Samlanh did:</p> <ul style="list-style-type: none"> - Provide safe lodging to 497 children/youth and reintegrate 170 children/youth in a safe family environment - Reintegrate 385 (F: 172) children to public school and support an additional 1,110 (F: 482) to remain to support (total: 1495 children) - Provide vocational training to 696 youth and support 165 youth to access employment <p><i>Note: in the present document the term "contacts" has been replaced by "service-events"</i></p>

	<p>Mith Samlanh has been working in collaboration with a large number of NGO partners and with Cambodian authorities such as: Commune/Sangkat chiefs, Municipality of Phnom Penh, Ministry of Social Affaire, Veterans and Youth Rehabilitation (MoSAVY), Ministry of Education Youth and Sport (MoEYS), Ministry of Health (MoH), National Authority for Combating Drug (NACD), National AIDS Authority (NAA), Municipality Phnom Penh DSAVY Centre, Kampong Cham DSAVY, Drug Related HIV/AIDS Working Group (DHA), French Cultural Centre, Royal Palace, National Museum and Toul Slang Genocide Museum. This has been achieved through meetings, consultation, training, reintegration, study visits and exchange experiences on the issues of street children.</p>
<p>Result 2</p> <p>By 2011, 700 ChildSafe Network partners will protect and support 5,000 children in Phnom Penh and Kampong Cham</p>	<ul style="list-style-type: none"> - In 2010, Mith Samlanh provided training and follow up to 633 (F: 129) ChildSafe Network members and partners (129 new in Phnom Penh and Kampong Cham. - Number of ChildSafe Network Partners: <ul style="list-style-type: none"> - 196 staff from ANZ Bank (33 new) - Number of ChildSafe Members: <ul style="list-style-type: none"> - Phnom Penh: 344 (71 new) - Kampong Cham: 123 (25 new) <p>A total of 3,235 children and youth (F: 1,171) have been supported and protected by the ChildSafe Network in Phnom Penh and Kampong Cham Province.</p>
<p>Result 3</p> <p>By 2011, the project is 60% sustainable through the establishment of training businesses and social business initiatives</p>	<p>This year, Mith Samlanh achieved 44 % financial sustainability through the training businesses and social business initiatives.</p> <p>The businesses that operational in Phnom Penh are:</p> <ul style="list-style-type: none"> - Friends-The Restaurant - Romdeng restaurant - Le Café Mith Samlanh - Friends'N'Stuff shop - Training Centre training businesses - Cook books - Home Based Productions (community business) <p>* Note: The financial sustainability = the income from sales of the social businesses/total expenses of the program.</p>

<p>Result 4</p> <p>By 2011, Mith Samlanh is recognized as having a best practice administrative system</p>	<p>In 2007, Mith Samlanh was awarded the Best Practice Award for NGO Good Practice, by the Cooperation Committee for Cambodia (CCC), for compliance with all standards in the Code of Ethical Principles and Minimum Standards for NGOs in Cambodia. This certification is valid for 3 years and Mith Samlanh has applied for a renewal certification in 2010.</p> <p>Mith Samlanh Internal Regulations were finalized and approved by board members; they were then presented to all project team leaders, project managers and management.</p>
<p>Result 5</p> <p>By 2011, Mith Samlanh has full ownership of its property and has built a centre that provides quality environment for its work</p>	<p>The Mith Samlanh fundraising “land campaign” was successfully implemented with the support of Friends-International and as a result Mith Samlanh was able to pay off its ANZ Royal Bank loan. To be able to do so, some partner foundations provided an additional soft loan of \$325,000 to be reimbursed over 4 years with a 2% interest rate. (As at 31 Dec 2010 the mortgage balance was \$ 246,162.69).</p> <p>Mith Samlanh also worked with DFDL (pro-bono) to explore the various options for the land title (it was finally discovered that the new NGO law provides for that eventuality, allowing the organization to own land). The land title has not yet been transferred to Mith Samlanh, as the NGO Law is currently being disputed.</p>

Activities	Expected Outputs	Outcomes in 2010
<p>Result 1: By 2011 Mith Samlanh is a recognized international best practice model providing a holistic range of services to 450,000 street children and youth (service events) per year in collaboration with the relevant national authorities</p>		
<p>1.1 Implement all Friends programs SoPs within the Mith Samlanh projects</p>	<p>- All service-based SoPs are implemented by 2009</p>	<p>- SoPs have not been implemented for all services. Various Standards of Procedures (SoPs) were implemented including:</p> <ul style="list-style-type: none"> - Procedures for Child Protection - Guide book for outreach - SoP for detoxification and harm reduction <p>- Other SoPs are being designed, based on FI SoPs and Guide Books:</p> <ul style="list-style-type: none"> - Guide book for Drop In Centres - Guide book for Case Management - Guide book for School Reintegration and Family Reintegration

	<ul style="list-style-type: none"> - All service based SoPs are upgraded on yearly basis from 2010 	<ul style="list-style-type: none"> - Guide book for Transitional Homes - Guide book for Life Skills - Guide Book for Job Placement - SoP for HIV/AIDS Support <p>- SoPs have not yet been designed and implemented for all services; therefore no outcome has been reported.</p>
<p>1.2 Provide holistic best practice services to 450,000 children and youth/year</p>	<ul style="list-style-type: none"> - The program provides the core social reintegration services (prevention/reintegration/outreach/Housing/Education/Drugs) to 450,000 children and youth (contacts) per year – 7,500 individuals - by 2011 - Specific services based on identified needs are developed/adapted 	<ul style="list-style-type: none"> - The program is divided into 4 main projects providing prevention, protection and reintegration services: <ul style="list-style-type: none"> - Outreach (including drop in centres) - Residential services (transitional homes) - Education (remedial classes and vocational training) - Reintegration (family reintegration, school reintegration, job placement) <p>The projects are supported by a team of specialists who have expertise in areas such as: drugs, NFE, life skills, HIV/AIDS, medical care...</p> <p>An estimated 12,700 children and youth benefited from the program (girls = 40%) in 2010. This is a significant decrease from 2009, when 19,200 children/youth were estimated to have benefited from the program. This decrease is attributed to better quality data collection.</p> <p>Over 1,460,840 (F: 371,762) service events were delivered this year. Regarding the number of children, the decrease from 2009 is mainly due to refining the definition of a service event and improving the quality of data collection.</p> <p>① Outreach</p> <p>A total of 619,644 (F: 164,603) service events were provided to 8,221 (F: 3,302) individual children/youth. The outreach team met 1,570 (F: 758) new children and youth and 1,549 new parents. Mith Samlanh has divided Phnom Penh city into 5 operational zones, each with a specific team and a drop in centre. In addition, two mobile drops in</p>

		<p>centres support the outreach teams in all zones.</p> <p>The outreach teams have been working increasingly in communities as well as their work on the streets.</p> <p>1. Services provided to children on Outreach (street based and community based services) included:</p> <ul style="list-style-type: none"> - Life skills: 109,733 (F: 32,912) - Medical: 25,722 (F: 7,922) - Fun activities: 62,968 (F: 22,323) - Harm reduction: 76,977 (F: 13,345) <p>2. Support to People Living With HIV and AIDS (PLWHA):</p> <p>A total of 3,776 (F: 2,239) service events were provided to 221 (F: 141) individual parents/adults PLWHA and 582 (F: 297) service events were provided to 60 (F: 30) children/youth.</p> <p>The support to PLWHA has been reinforced in 2010, especially through the start of self-support groups for parents. They have been very successful and have benefited to over 200 parents.</p> <p>3. Peer Educators:</p> <p>A total of 185 (F: 64) peer educators received training this year, including 103 (F: 34) new peers. There were 25 (F: 7) peers who dropped out over the course of 2010.</p> <p>A total of 160 (F: 57) peers/safety agents continued to provide basic information about HIV/AIDS, STDs, reproductive health, hygiene, and drug harm reduction to their friends by the year's end.</p> <p>They provided 14,902 (F: 6,075) information services to youth and 5,168 (F: 2,067) information services to families, with the support of the Outreach Team.</p> <p>A total of 194,363 condoms were distributed by outreach staff, peers and safety agents.</p>
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		<p>4. Referral:</p> <p>A total of 801 (F: 255) street and community children/youth decided to leave the streets and were referred to study. Of the 801 there were 424 (F: 99) who joined the Training Centre and 377 (F: 156) who joined the Educational Centre in Mith Samlanh.</p> <p>A total of 457 (F: 117) children/youths and parents were supported in accessing VCCT.</p> <p>5. Drugs Continuum of Care</p> <p>Drug users are supported through harm reduction services on the streets and in communities.</p> <p>In 2010, 194,290 needles and syringes were distributed to IDUs, with the license of NACD.</p> <p>The children/youth committed to giving up using drugs are supported with access to the Green House, the centre located outside of Phnom Penh, where the detoxification and rehabilitation programs are set up together.</p> <p>A total of 128,119 (F: 25,557) service events were provided to 207 (F: 19) drug users accessing the treatment and detoxification centre, amongst them 44 (F: 7) were injecting drug users.</p> <p>② <u>Transitional Homes</u></p> <p>At the beginning of the year, MS ran 4 transitional Homes. Over the year they provided safe lodging to 497 children and youth (girls = 24%)</p> <p>An average of 250 (F: 52) children/youth were accommodated each month.</p> <p>At the end of December 2010 one Transitional Home was closed because of lack of funding, all children were accommodated in the remaining three other houses. Each home can accommodate between 60 and 100 children.</p>
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③ Education

- 647 (girls = 40%) children studied in the Educational Centre.

The Educational centre is composed of 8 classes of different levels. Six classes are remedial classes supporting children to access an education level that will allow them to enrol in public school and 2 classes are support classes for children already enrolled in public school.

- 696 (girls = 25%) young people studied in the Training Centre.

The training centre provides 10 different training skills: cooking/serving, hairdressing, beautician, laundry, electronics, electricity, motorbike repair, car engine repair, welding and sewing.

In addition to their studies, all children/youth accessed fun activities such as dance, art, drawing/painting, sports, study visit and library at the Club Friends. Furthermore, they had access to medical consultations and treatments and life skills activities.

All children and youth also received support during their studies to prepare their reintegration into public school, employment or small business.

④ Reintegration:

- 170 children were supported to reintegrate in a safe family environment.

- 385 children were reintegrated to public school.

- 165 youth were supported with access to employment through job placement or material to start a small business.

The team provided support to the children/youth and/or the families for reintegration. Furthermore they organized regular follow-up to ensure the success of placements in the provinces.

The Kampong Cham project was handed over to the Dsavy in December 2010. This project had been initiated by MS in 2005 and run together with the Dsavy ever since,

	<ul style="list-style-type: none"> - Street children profile and regular research on related issues published - Program and projects evaluated and monitored on an ongoing basis to ensure best practice - Team provided with ongoing training and technical support 	<p>with the objective of preventing the unsafe migration of vulnerable children/youth in Kampong Cham. Mith Samlanh will continue to provide support to the Dsavy for the running of the project.</p> <ul style="list-style-type: none"> - The Street Children Profile 2009 was completed as part of the Cambodian Street Children Network, with the support of Friends-International. The results were presented to various NGOs partners. - Mith Samlanh started to collect data for the new Street Children profile, in collaboration with Cambodia Street Children Network members. On December 29, 2010, the outreach team conducted a snapshot survey with children/youth living and working on the street. A total of 2,400 (F: 767) individuals were interviewed by Mith Samlanh. - The annual drug snapshot survey of children/youth living and working on the streets was conducted by the outreach team on December 23, 2010, with support from the drug specialist. A total of 3,689 (F: 1,312) individuals were interviewed. - An external evaluator recruited by the CCFD and European Union came to evaluate the Non Formal Education project on 15-30 March 2010, to ensure the project's progress after the last evaluation. Main outcomes and recommendations of the evaluation were: <ul style="list-style-type: none"> - Expected results of the project were achieved - Provide more support to the teachers in Mith Samlanh to develop new activities and to face discipline issues with some children - Continue the collaboration with Ministry of Education to support public school teachers to use child centred methodologies. - Document and promote the best practices materials and tools developed by Mith Samlanh to other organizations. - Friends- International conducted an evaluation of Mith Samlanh's outreach project and aims to monitor and improve the quality service of outreach teams provided in December 2010. Main outcomes and recommendations of the evaluation were:
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		<ul style="list-style-type: none"> - The interventions of MS outreach teams are very much adapted to the needs of the target group - Life skills could be more exciting and should be renewed on regular basis - NFE activities should be reinforced through new materials <p>The Following donors conducted monitoring visits this year:</p> <ul style="list-style-type: none"> - Muslim Aid: 28th January 2010 - European Union: 3rd of March 2010 - CCFD: 30th -31st August 2010 - Planet Wheeler: 20th October 2010 <p>This year, on average every staff member received two trainings, a total of 520 participants joined in the various training sessions (MS has 260 staff).</p> <p>Internal training was delivered by FI and the topics included: alternative care, drug basics, case management, child protection policy refresher, communication for team building, creating entertainment, extra HIV/AIDS form, first aid, follow up/coaching training, general HIV/AIDS, NSP policies and guidelines, outreach course, pedagogical methodologies, RH STDs and HIV/AIDS, technique of learning, technique of working with children, dental care, abortion law, outreach and working with street children orientation.</p> <p>Friends-International provided ongoing technical support in the following areas: Social work, case management, income generating activities, vocational training, hospitality training.</p> <p>Additional support was provided by Friends-International in the following areas: budget management, financial procedures, human resources, project management, communication, fundraising, and donor relations.</p> <p>In addition, a total of 80 (F: 40) project staff received external training on topics such as:</p>
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		<p>Methadone, advocacy skills, boys first, business management, general english, governance and board development, how to open and manage your restaurant, IELTS orientation, internal financial controlling, Quick book and staff management.</p>
<p>1.3 Support 1,000 individual children/youth per year to integrate into society (family and/or school or employment and citizenship) and follow up an additional 2,500 individual children and youth previously supported</p>	<ul style="list-style-type: none"> - 350 children are integrated into public school per year by Q4 2011 - 1500 children are supported to remain in school per year by Q4 2011 - 150 youth find employment per year by Q4 2011 - 1,000 children/youth are reintegrated/ supported into families (direct/extended/foster incl. school or employment) per year by Q4 2011 	<p>Reintegration into Public School:</p> <ul style="list-style-type: none"> - A total of 385 (F: 172) children were reintegrated into public school in 2010 (374 in 2009). - A total of 1,110 (F: 482) children/youth were supported to remain in public school. 93% of children supported in public school over 2009-2010 remained in school after one year. - All children received school material support and have been provided with regular follow up visits in Phnom Penh and other provinces. <p>Reintegration into employment or small business:</p> <p>A total of 165 (F: 45) children have been placed into employment/self-employment:</p> <ul style="list-style-type: none"> - 108(F: 34) youth were placed into employment. - 57 (F: 11) youth were supported to start their own business - 94 (F: 17) of them successfully completed the whole training curriculum, while the others decided to leave earlier to find a job using the skills they already acquired. <p>Reintegration into families:</p> <ul style="list-style-type: none"> - A total of 170 (F: 45) children and youths were reintegrated/placed into families <ul style="list-style-type: none"> 1) 88 (F: 27) children/youth were reintegrated into their direct family amongst them <ul style="list-style-type: none"> - 31(F: 18) children/youth placed into job/employment

	<ul style="list-style-type: none"> - 1,000 children/youth are supported to stay in families per year by Q4 2011 - Follow up 2,500 individual children and youth previously supported. - 50 children/youth per year are registered/legalized (ID card, birth certificates, election lists as required) as Cambodian citizens per year by 2011 	<ul style="list-style-type: none"> - 34(F: 10) were reintegrated into public school - 23 were placed with an immediate reintegration 2) 29 (F: 4) children/youth were placed into kinship families, amongst them: <ul style="list-style-type: none"> - 10 (F: 2) youths were placed into job/employment - 19 (F: 2) children/youth placed with an immediate reintegration 3) 6(F: 2) child were placed with a foster family short term in Kandal and Phnom Penh 4) 46 (F: 12) children/youth were placed into independent living and self-employment 5) 1 male youth placed into Deaf Development Program in Kampong Cham - A total of 613 (F: 225) children/youths reintegrated, were supported to stay in their families by receiving counselling to solve family problems, support to increase their revenue and in kind support, such as small business, home based production, treatment, transportation, food, milk and house rental in Phnom Penh and Province. - A total of 13,999 (F: 5,504) follow-up visits were carried out with 1,723 (F: 707) children in their families, work places and public school to monitor their situation and well-being after placement/reintegration. The follow up visits have been conducted in close collaboration with Ministry of Social Affairs, Veterans and Youth Rehabilitation (MoSAVY) in Phnom Penh and in Provinces. - 19 (F: 10) children and youth were supported to get 10 Identification Cards, 5 Birth Certificates, and 4 (F: 1) to register in election list.
<p>1.4 Strongly involve the relevant government</p>	<ul style="list-style-type: none"> - National authorities informed and actively involved in program - Provincial departments involved in projects on 	<p><u>Ministry of Social Affairs, Veterans and Youth Rehabilitation (MoSAVY)</u></p> <ul style="list-style-type: none"> - MS participated in quarterly meetings with Ministry of Social Affair to share information about cases of reintegrated/placed children and to reinforce the collaboration between Mith Samlanh and MoSAVY.

<p>services/authorities in the project</p>	<p>an ongoing basis</p>	<ul style="list-style-type: none"> - MS participated in various workshops organized by MoSAVY or the DoSAVYs to share experience, design procedures and look for solutions to issues in regards to: Inter-country adoption, management of government run rehabilitation centres, reintegration and follow up of vulnerable children, trafficking of woman and children, care of children in residential centres, relocations... - 25 DSAVY staff in Battambang, Kg.Speu and Kandal Provinces worked with Mith Samlanh on family reintegration to carry out family tracings, family assessments, family reconciliation, reintegration, follow up, family plans and business plans. These collaborations provided the opportunity for Mith Samlanh to reinforce DSAVY staff's capacity on working with street and vulnerable children and youth and effective reintegration in the province. - Reintegration project manager and case manager supervisor provided 2 trainings about case management system and how to use Mith Samlanh forms to DSAVY from Battambang, Kampong Speu and Kandal Province on 6-8 September 2010 and 22-24 September 2010. - 94 certificates of Vocational Skill and Business Course have been signed by the Ministry of Social Affairs, Veterans and Youth and distributed to the students who graduated. - MS director provided information to MoSAVY about the regulations and disciplinary procedures for children in residential centres, in Phnom Penh, Kampong Speu and in Siem Reap. <p><u>Ministry of Education, Youth and Sports (MoEYS)/National Institute of Education (NIE)</u></p> <ul style="list-style-type: none"> - In very close collaboration with the National Institute of Education (NIE) and Department of Non Formal Education (DoNFE), the Tool Box was designed with IEC picture cards (New Tool Box) for teachers. A total of 60 activities were created in picture cards in 3 different subjects: Literacy, mathematics and science. The Tool Box was approved by the Ministry of Education, Youth and Sports on 6 October 2010. - MS participated in the consultation meeting by the Ministry of Education, Youth and Sports on 28 May 2010, with the objective of finalizing the report of the MARA research,
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		<p>as Mith Samlanh is part of the steering committee, organized.</p> <ul style="list-style-type: none"> - The team organized a workshop between Mith Samlanh, school directors, sub-directors and teachers in 57 public schools with 372 participants both in Phnom Penh and Kampong Cham. Its purpose is to raise some of the issues faced by reintegrated children into public schools as well as to raise awareness about Mith Samlanh activities including the reintegration process. - 71 (F: 8) certificates were signed by the Department of Non Formal Education of the Ministry of Education and distributed to the students who successfully completed the literacy curriculum in the Training Centre. <p><u>Ministry of Health (MoH)/ National Authority for Combating drugs (NACD)/National Aids Authority (NAA)</u></p> <ul style="list-style-type: none"> - The Needle/Syringe Programs (NSP) licensing of Mith Samlanh was renewed and provided by the National Authority for Combating Drug (NACD) to Mith Samlanh until 31 December 2011 and renewed for the year 2011. - Mith Samlanh was involved in the preparation of the initiation of Methadone Maintenance Therapy in Cambodia led by Ministry of Health with the support of NACD, WHO, UNAIDS and other International Organizations and NGOs. The Methadone Maintenance Therapy (MMT) started on 1 July 2010 at the Khmer-Soviet Friendship Hospital run by Ministry of Health with the support of the WHO, FHI, NACD... Mith Samlanh Training Centre is the main centre where children/youth who are on Methadone have a possibility to access the vocational training. Currently there are 4 youths who are stable on Methadone and studying a skill in the training centre. - MS participated in regular Drug-related HIV/AIDS Working Group (DHA) meetings on a quarterly basis at NACD. In addition, Mith Samlanh was also integrated as an active member of DHA monthly meetings lead by NACD and NAA, and participated in the development of the ToR of the consultant for reviewing the national strategic plan of the DHA 2008-2010 and of the ToR for Sub Working Group of Monitoring and Evaluation and Sub Working Group on Drug and HIV/AIDS and Continuum of Care of DHA members.
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		<ul style="list-style-type: none"> - MS participated in the meeting for the preparation of community based drug treatment organized by UNODC, WHO, UNAIDS and NACD on 4 June 2010. - MS participated in the meeting on reviewing the National Policy, Guideline of NSP organized by WHO on 9 July 2010. <p><u>Various collaboration with local authorities, NGO partners, and other stakeholders:</u></p> <ul style="list-style-type: none"> - The Mith Samlanh foster care officer organized a meeting with the support of UNICEF about the foster care network with different partner NGOs in order to standardize the foster care procedures on 29 March 2010 and 30 May 2010. - 300 students from the Institute of Technology attended the presentation about drug awareness on 16 June 2010. - 44 (F: 29) government staff from 17 Sangkat in 5 Khan, Phnom Penh received a training about reproductive health, STDs, HIV/AIDS on 20-21 July /23-24 August and 08-09 December 2010. - 255 police officers in 38 villages, 9 communes worked and had good cooperation with Mith Samlanh staff due to their understanding and support of our project activities. - 4 staff members from Social Services Cambodia (SSC) received training on how to work effectively with drug users including NSP from Mith Samlanh Drug Outreach on 30 July 2010. - 2 staff from Cambodian Women for Development Association (CWDA) received training from Mith Samlanh about drug outreach on how to work with drug users especially IDUs on 1 July 2010. - 2 (F: 1) government collaboration staff of Sangkat Chbar Ampov, Khan Meanchey and Sangkat Kork Roka, Khan Dongkao worked closely with outreach projects both in the drop in centre and in community. - Foster Care Officer organized 4 foster care network meetings about IEC hygiene with MoSAVY and 7 NGO partners such as Cambodia Global Action (CGA), Friends-International, Maryknoll, Komarikray, TASK, World Vision Cambodia and Hagar at various places.
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		<ul style="list-style-type: none"> - Placement team leader and Friends-International provided training on reintegration and how to work with family to 10 staff from orphanages and NGOs on 8-9 June 2010 such as Our Home (OH), New Hope of Orphan (NHO), Khmer Development Freedom Organization (KDFO), Krousar Thmey, Cambodia and Poor Communities Development Organization (CPCDO), Health Care Centre for Children (HCC), Charity Foundation for the Children Cambodia (CFC), Cambodia Hope Association (CHA), Light House of Orphanages (LHO) and Maryknoll.
<p>1.5 Coordinate with other Friends programs, CYTI partners and other partner NGOs</p>	<ul style="list-style-type: none"> - Exchange and cooperate with Kaliyan Mith and other international Friends Programs effectively - Coordination and referral systems operational with CYTI Network members in Cambodia and internationally 	<ul style="list-style-type: none"> - A total of 5 (F: 3) staff from Friends-International Thailand (Peuan Peuan) visited and shared experience with outreach team from 11 to 15 January 2010 - In close collaboration with CYTI, 6 (F: 1) CYTI network members from Egypt visited our programs including NFE, Tool Box activity and outreach activities, and visited Transitional Home in June 2010. - HBP and Friends-International teams have visited Bangkok (Thailand) including a visit of Friends-International Thailand, exploring new ideas and purchasing raw material in big quantities. - Education project manager and Training centre manager visited Kaliyan Mith project in Siem Reap to exchange experiences and management skills. Through this visit the training centre curriculum was adopted to improve quality of teaching and services on 07 -08 April, 2010 - 3 Kaliyan Mith staff in Siem Reap Province visited both activities on the streets and at Mith Samlanh centre to share experiences in Phnom Penh both in August and December 2010. - Mith Samlanh organized Cambodia Street Children Network meeting three times in 2010 on the results of Cambodia Street Children Profiles 2008, as well as preparing the next street children profile. - Regular quarterly meeting with NGO Good Practice Project (GPP) were organized to share best practices and experiences with other members. - MS participated in the Substance Used Program (SUP) meeting organized by Friends International for two days and was invited to make a presentation on Good

		Collaboration with Partners of the CYTI network on 29 June 2010.
Result 2: By 2011, 700 ChildSafe Network partners will protect and support 5,000 children in Phnom Penh and Kampong Cham		
2.1 Identify and train 600 ChildSafe members	<ul style="list-style-type: none"> - 600 Child Safe members trained and certified by 2011 - All members retrained on yearly basis - All members are evaluated and monitored on an ongoing basis 	<ul style="list-style-type: none"> - In 2010 there were 467 active Child Safe members including 96 new members were trained and certified: <u>Number of ChildSafe members in Phnom Penh: 344 (71new)</u> <ul style="list-style-type: none"> - 173 motors (36new) - 167 tuk-tuks (35new) - 4 cars <u>Number of ChildSafe members in Kampong Cham: 123 (25 new)</u> <ul style="list-style-type: none"> - 102 motos (23 new) - 21 tuk-tuks (2 new) - A total of 110 Child Safe memberships were cancelled in PP & Kg Cham due to members changing jobs or moving to their homeland. <ul style="list-style-type: none"> - 60 motors in Phnom Penh - 48 tuk-tuks in Phnom Penh - 02 motos in Kampong Cham - All ChildSafe members have received refresher training on various topics such as: child safe, safe migration, road safety, consequence of drinking alcohol, and were provided the information about drugs, life skills and first aid. - All 467 ChildSafe members have been monitored a minimum four times this year.
2.2 Identify and train 100 ChildSafe	<ul style="list-style-type: none"> - 100 ChildSafe partners trained and certified by 2011 	<ul style="list-style-type: none"> - 196 (33 new) staff from ANZ bank have received ChildSafe training and certification as ChildSafe partners.

<p>partners</p>	<ul style="list-style-type: none"> - All partners retrained on yearly basis - All partners are evaluated and monitored on an ongoing basis 	<ul style="list-style-type: none"> - An evaluation of the ChildSafe project was conducted by an external evaluator in March 2010. The main outcome and recommendations were: <ul style="list-style-type: none"> - Close coordination with members, to be aware of specific times when cases increase in particular locations - Increase the frequency of members assembly to reinforce the relationship between the members and the feeling of ownership of the network - Increasing Awareness-Raising through more promotional material in Khmer: posters, stickers, rain coats, etc.
<p>2.3 Support Child Safe members and partners to protect 5,000 children</p>	<ul style="list-style-type: none"> - 1,000 children referred by 2011 - 5,000 children protected by 2011 - ChildSafe centres in Phnom Penh operated by Mith Samlanh by 2011 	<ul style="list-style-type: none"> - A total of 3,235 children and youth (F: 1,171) have been supported and protected by the ChildSafe Network in Phnom Penh and Kampong Cham Province: <ul style="list-style-type: none"> - A total of 440 (175 girls) children were referred in Phnom Penh and Kampong Cham by ChildSafe members. - A total of 2,795 (996 girls) children received information about how to protect themselves. - Mith Samlanh developed a collaborative relationship with the ChildSafe centre of Friends-International.
<p>2.4 Participate in the diffusion in Phnom Penh of the ChildSafe international campaign (for travellers) aiming at 30% of international travellers to Phnom Penh per year</p>	<ul style="list-style-type: none"> - International blanket (begging) campaign launched in Phnom Penh by Q2 2008 - Custom traveller campaign operational in Phnom Penh by Q4 2008 	<ul style="list-style-type: none"> - The THINK campaign has been developed since 2008. - The 7 tips targeting travellers have been used since 2008 and are now available in 4 languages: English, French, Japanese and Chinese.

Result 3:By 2011, the project is 60% sustainable through the establishment of training businesses and social business initiatives

<p>3.1 Establish training businesses</p>	<ul style="list-style-type: none"> - 3 operational Restaurants - All vocational training function as businesses by 2011 	<p>3 restaurants are operational (Le Café Mith Samlanh, Romdeng and Friends Restaurant)</p> <ul style="list-style-type: none"> - Le Café Mith Samlanh situated in the lush garden of the French Cultural Centre reopened this year. This Mith Samlanh training restaurant serves breakfast and Khmer lunch buffet and opens for events only in the evening. This training restaurant welcomes first level students in service and cooking to acquire a first basic professional experience and customer contact on a buffet style service. - Romdeng restaurant is the second level of the MS hospitality training program. It serves fine Cambodian cuisine. Weekly specials and daily set lunches are offered. On a monthly average in 2010 Romdeng provided training to 30 students. In total, 64 (F: 13) students received training in the MS hospitality training project. 15 students graduated from Romdeng and moved up to Friends the Restaurant. - Friends the Restaurant (level 3) is an international Tapas style restaurant serving Western and Asian Tapas. The specials are full sized portions and provide a better variety to our guests and versatile training to our student. On a monthly average Friends provided training to 28 students. In total 46 (F: 9) students received training in the MS hospitality training project - Special attention was put this semester on Nailbar/Beauty Class as a training business located inside the Friends 'N' Stuff shop on St 13, next to The Friends Restaurant. The students from the Hair and Beauty Class in Mith Samlanh are provided with the opportunity to work while they study or gain extra work experience while waiting for job placement. The total of income of the nail bar was \$12,158.25 with a net income of \$5,216.59 - All vocational training workshops have a business component: sewing, motor mechanics, car mechanics, electricity, electronics, laundry, welding, agriculture,
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	<ul style="list-style-type: none"> - Contributes 60% of total profit 	<p>hospitality cook Level I, barber, beauty class. The total income of all vocational training was \$23,830.85 with a net income of \$6,085.60.</p> <ul style="list-style-type: none"> - In total, all training businesses received an income of \$879,431.10 with a net income of \$195,507.40 (Romdeng, Friends Restaurant, Nail bar and vocational training workshop). - The vocational training businesses contributed to 33% of total net income.
<p>3.2 Establish social businesses</p>	<ul style="list-style-type: none"> - Market research carried out by 2009 - 2 Social businesses established by 2011 	<ul style="list-style-type: none"> - Micro Business Market Research was conducted by MS and FI in Q1 2010, interviewing with 33 micro business entrepreneurs in Phnom Penh. As a result, a business curriculum was designed for training beneficiaries to start up micro enterprises. - The Home Based Production is established in Phnom Penh and Kampong Cham, supporting families to gain skills and make a decent and regular income, so their children don't need to work and can go to school. <p>This year there were 107 participants in the Home Based production project in Phnom Penh. The participants earned an average of \$92/month in Phnom Penh. In addition, half of the producers produced some products in FI factory for special orders, allowing them to gain advanced skills and increase their income.</p> <ul style="list-style-type: none"> - The screen printing section has been developed since the beginning of 2010 and received regular orders, employing 11 (F: 7) caregivers for limited periods. - HBP team has been participating in some events in addition to MS Fun Fair to promote the products to the general public, including: Green Festival at International School of Phnom Penh, 240 Luxury event and Beeline Christmas Fair. - 32 products were designed and produced for local and international sales and we have received and completed several orders from Europe, USA, Australia, Singapore and Canada through FI. - The Home Based Production project made an income of \$104,796.32 and a net income of \$18,360.96.

	<ul style="list-style-type: none"> - Contributes 30% of total profit 	<ul style="list-style-type: none"> - The HBP project contributed to 4 % of the total net income.
3.3 Develop income generating services and products	<ul style="list-style-type: none"> - Products designed on an ongoing basis (total 10 by 2011) - Contributes 10% of total profit 	<ul style="list-style-type: none"> - <u>Friends 'N' Stuff</u>, located next to Friends the Restaurant, sells second hand clothes, books and products made by: <ul style="list-style-type: none"> - Producers of the Home-Based Production project in Cambodia and Lao P.D.R. - Youths in vocational training at Mith Samlanh - Donated items - Products from partner organizations like: Happy Painting Gallery (HPG), FUNGO (TMM), DomreiSor (DRS), Save Cambodia's wildlife (SCW), SIPAR, World Education (WE), Positive Women HIV/AIDS Organization (PWHO) and Modern Design Sewing Factory (MDSF). - Clothes and accessories from shop 240 of Friends-International - Contract Signed with 12 consignments: Cambodian Acid Survivors' Charity , SÒ, DomnokToek Poipet, Damei Sor, Osmose, Save Cambodia Wild life, SIPAR, MLop Tapang, TK Old People Association, SAVE Mountain Elephant ,Lotus Pond, Happy Painting Gallery - <u>The cookbook</u> 'Best of Friends' published in December 2004, is sold at the following locations such as Friends the Restaurant, Romdeng, Friends n Stuff, Tooit Tooit, Friends@240, Monument Books, and is exported to England and is in consignment both in Phnom Penh and Siem Reap to generate income for the organization. The total income is \$ 43,446.40 and net income is \$ 24,091.75 - The Income generating initiatives contributed to 7 % of total net income.
Result 4: By 2011, Mith Samlanh is recognized has having a best practice administrative system		
4.1 Establish an accounting office that is efficient, timely and	<ul style="list-style-type: none"> - Accounting SoP implemented by Q4 2008 - Audits are timely and positive 	<ul style="list-style-type: none"> - Accounting SoP is in process this year with the support of Friends-International. - The Mith Samlanh Global Audit Report 2009 has been completed and Global Audit 2010 will take place in March 2011.

functions in full transparency	<ul style="list-style-type: none"> - Reports to management and teams provided on monthly basis 	<ul style="list-style-type: none"> - The financial team has been restructured and improved to meet donor's requirements and timeframe.
4.2 Build an administration that is efficient in its support to the good implementation of services and that is recognized as good practice	<ul style="list-style-type: none"> - Administration SoP implemented by Q4 2008 - Human Resource SoP implemented by Q4 2008 - Communications (internal and external) is efficient - Communication with FI is efficient - CCC maintains GPP certification 	<ul style="list-style-type: none"> - Mith Samlanh internal regulations have been finalized with the support of Friends-International, and approved by board members; then presented to all project team leaders, project managers and managements this year. - SoP for Human Resource is updated in order to improve the personnel recruitment and appraisal. - In collaboration with the communication officer of Friends-International, Mith Samlanh was known through significant media exposure in international and local medias. - In 2010 an Advisor was attached by FI to Mith Samlanh to ensure good coordination and collaboration between FI and MS. - Mith Samlanh re-applied for NGO Certification System in NGO Good Practice Project on 02 July 2010, the result will be known in 2011.
4.3 Mith Samlanh management provides ongoing positive support to the teams	<ul style="list-style-type: none"> - Full management structure in place by Q4 2008 - Mith Samlanh team feedback/evaluations are positive 	<ul style="list-style-type: none"> - The structure of MS was redesigned in 2009. Given the size of MS, the structure has to be adapted regularly. One area for assessment in 2011 is whether the specialists are providing the required support to the teams. - Mith Samlanh management has expressed concerns about the motivation of the teams and wishes to address this situation in 2011.
4.4 The Mith Samlanh Board provides positive support to the organization and	<ul style="list-style-type: none"> - Meetings are regular and well attended - Board provides support as per Statutes 	<ul style="list-style-type: none"> - This year, two board meetings were organized to present first semester achievements, the application process to the NGO Good Practice Project Process for the approval of the internal regulations and to discuss strategic decisions.

its management		
Result 5: By 2011, Mith Samlanh has full ownership of its TC/EC property and has built a centre that provides quality environment for its work		
5.1 Mith Samlanh establishes legal structure (holding company)	<ul style="list-style-type: none"> - Legal structure established by Q4 2008 	<ul style="list-style-type: none"> - The legal structure was established in 2009.
5.2 Mith Samlanh reimburses the bank loan	<ul style="list-style-type: none"> - Fundraising is efficient - Reimbursement effective before bank deadline 	<ul style="list-style-type: none"> - A total of \$20,152 was raised through the brick campaign and the Fun Fair, all money was allocated to the purchase of the Land. Full Reimbursement to ANZ Bank took place thanks to a very large matching fund donation as well as a small soft loan provided by a Foundation. As of 31st December, MS still an outstanding balance of \$246,162.69, on the soft loan.
5.3 Mith Samlanh approves a plan for building on the premises that allows for expansion over the years	<ul style="list-style-type: none"> - Draft plans obtained by Q3 2008 - Finalization of plans with input from various sources by Q4 2009 	<ul style="list-style-type: none"> - Draft plans prepared in 2009 - The Finalization of plans with input from various sources was achieved since 2009
5.4 Mith Samlanh has a centre built	<ul style="list-style-type: none"> - Centre built by Q4 2011 	<ul style="list-style-type: none"> - The new centre has not been built yet.